



Private Caregivers • Professional Service

7/2/24

To: Abby Services Clients & Caregivers

As we enter hurricane season we like to remind all clients and caregivers to review their hurricane plans and to be prepared. We also like to review how we manage approaching storms and potential service interruptions.

- **Clients** In your original contract we reviewed the following: I have been offered assistance in completing a special needs shelter application. It is recommended that all clients schedule 24-hour care at an appropriate shelter before, during, and after an emergency. Unless otherwise noted all clients elect to remain at home during an emergency with alternate arrangements in place to provide necessary care. A good faith effort to provide services of the same type and quantity during an emergency will be made. Care may be interrupted by circumstances beyond our control.
- **Caregivers:** In your orientation packet we reviewed the following: Those who are willing and able are to continue their regular visits to patients/clients during the emergency should do so. Communication should be made with your clients about their expected schedule as well as your own.
- **Abby Services** will be available by phone to facilitate caregiver and client scheduling needs as conditions permit. Abby Services will attempt to contact clients and/or their representatives before, during, and after an emergency. We cannot prevent interruptions that are beyond our control.

Should you have any questions or require any additional support we are here to help. Just call us at 239-590-0861.

Here are some helpful links to help you prepare:

- Lee County Special Needs Shelter:
<https://www.leegov.com/publicsafety/emergencymanagement/shelters/specialneedsprogram>

- Collier County Special Needs Shelter:
<https://www.colliercountyfl.gov/government/county-manager-operations/divisions/emergency-management/special-needs-program>
- Charlotte County Special Needs Shelter:
<https://www.charlottecountyfl.gov/departments/public-safety/emergency-management/special-needs-program.stml>
- Lee County Hurricane Preparation Guide:
<https://www.leegov.com/hurricane>
- Lee County All Hazards Guide:
<https://www.leegov.com/publicsafety/emergencymanagement/plan/ahg>
- Abby Services Special Needs Shelter Form:
https://drive.google.com/file/d/1zU7hUlKvwb3dxEB8U3a_h14oL3h_lj8a/view?usp=sharing
- APPENDIX B: INFORMATION FOR NURSE REGISTRY PATIENTS:
https://drive.google.com/file/d/1B83S2oVnthbF4bUsiGJN1_sHj5Tpz-L9/view?usp=sharing